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4 The Handbook of Quality

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CPHQ, FNAHQ, was active in
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nationally known educator.
She was passionate and

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activities can greatly benefit from the effective use of health informatics.

By capturing, processing, and disseminating information to the correct systems and processes, decision-making can be more successful and quality care and patient safety would see significant improvements.

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Informatics highlights current research and trends from both professionals and researchers on health informatics as applied to the needs of patient safety and quality care. Bringing together theory and

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Professional approaches for
patient needs, this book is
essential for educators and
trainers at multiple
experience levels in the
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medical informatics.

Patient safety and quality
are an ever-increasing
concern to consumers,
payers, providers,
organizations, and
governments. However, high
reliability methods and
science that can provide
efficient and effective care
have still not been totally
implemented into our
healthcare culture. Nurses,
representing the majority of
healthcare workers, are on

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the front line of the delivery and provision of safe and effective care and are ideally situated to drive the mission to achieve high reliability in healthcare. High Reliability Organizations: A Healthcare Handbook for Patient Safety & Quality presents practical examples of HRO principles in order to establish a system that detects and prevents errors from happening even in the most difficult, high risk conditions. Authors Cynthia Oster and Jane Braaten provide healthcare professionals with tools and best practices that will improve and enhance patient

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safety and quality outcomes.

This book provides: An overview of HRO science as an organizing framework for quality and patient safety, practical applications of HRO science, focusing on quality and patient safety, knowledge and tools that can be applied to current quality and safety practices and real-world examples of HRO principles employed in a variety of patient care areas.

This volume, developed by the Observatory together with OECD, provides an overall conceptual framework for understanding and applying strategies aimed at

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improving quality of care. Crucially, it summarizes available evidence on different quality strategies and provides recommendations for their implementation. This book is intended to help policy-makers to understand concepts of quality and to support them to evaluate single strategies and combinations of strategies.

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